




**2017 APCO ATLANTIC CHAPTER CONFERENCE
Rockport, Maine**

SUNDAY - October 22, 2017				
ROOM LOCATION - UNLESS OTHERWISE NOTED 		CAMDEN	ROCKLAND	ROCKPORT
07:00 - 12:00	Exhibit Hall Setup By SER - Pipe & Drape	**State of Maine Hall - Lower Level - West Wing**		
10:00 - until done	Attendee Bag Stuffing	**Penobscot Bay Room - Lobby Level**		
12:00 - 17:00	Attendee & Exhibitor Registration	**Penobscot Bay Room - Lobby Level**		
13:00 - 18:00	Exhibitor Set Up	**State of Maine Hall - Lower Level - West Wing**		
18:00 - 20:00	Sunday Evening Welcome Reception	**Schooner Room - Lobby Level**		

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MONDAY - October 23, 2017				
TIME	ACTIVITY	LOCATION	LOCATION	LOCATION
	ROOM LOCATION - UNLESS OTHERWISE NOTED 	CAMDEN	ROCKLAND	ROCKPORT
07:00 - 17:00	Registration	**Penobscot Bay Room - Lobby Level**		
07:30 - 09:00	Breakfast and Conference Opening (Presentation of colors by Knox County Sheriff's Office Color Guard) (National Anthem-Pledge of Allegiance) (Welcoming by Conference Chair - Stephan Bunker) (Welcoming by International President Martha Carter)	**Bay Point Ball Room - Upper Level**		
09:00 - 10:00	1st APCO Atlantic Chapter Business Meeting	Meeting		
09:45 - 10:00	Exhibit Booth Inspections	**State of Maine Hall - Lower Level - West Wing**		
10:00 - 17:00	Exhibits Open - Grand Opening Ceremony at 10:00	**State of Maine Hall - Lower Level - West Wing**		
10:00 - 11:00	Exclusive Exhibit Hours	**State of Maine Hall - Lower Level - West Wing**		
11:00 - 11:50	Program Sessions	One Common Goal: People- Oriented PSAP Leadership By: Adam Timm	Next Gen Multi- media Recording, Incident Recon- struction and QA/QI Are You Ready? By: Chris Gallahan	The Progress of FirstNet By: Michael Varney & David Cook of FirstNet and Richard Koehler of AT&T
12:00 - 13:00	Lunch (Buffet Style)	**Bay Point Ball Room - Upper Level**		


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13:00 - 13:50	Program Sessions	Building Effective Work Relation- ships By: Angela Bowen Ga. Public Safety Training Center	PSAP Cyber Attack: A Thanksgiving Story By: Timothy Lorello SecuLore Solutions	Powered by Experience: Career Longevity in 9-1-1 By: Adam Timm The Healthy Dispatcher
14:00 - 14:50	Exclusive Exhibit Hours	**State of Maine Hall - Lower Level - West Wing**		
14:50 - 15:10	Afternoon Break	**State of Maine Hall - Lower Level - West Wing**		
15:10 - 16:00	Exclusive Exhibit Hours	**State of Maine Hall - Lower Level - West Wing**		
16:10 - 17:00	Program Sessions	Advances in Fire Service Communications By: John Facella Panter Pines Consulting, LLC	NG9-1-1: Seeing the Big Picture to Manage Operational Details By: Joe Schirripa West Safety Services	PTSD - Who Me? Ya YOU! By: Tracy Eldridge Public Safety Group
18:00 - ? ? ? ?	Dinner (Buffet Style) With Evening Function to follow (cash bar in lobby hallway)	**Bay Point Ball Room - Upper Level**		
				Entertainment

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TUESDAY - October 24, 2017				
TIME	ACTIVITY	LOCATION	LOCATION	LOCATION
	ROOM LOCATION - UNLESS OTHERWISE NOTED 	CAMDEN	ROCKLAND	ROCKPORT
07:00 - 13:00	Registration	**Penobscot Bay Room - Lobby Level**		
08:00 - 09:00	Breakfast (Buffet Style)	**Bay Point Ball Room - Upper Level**		
09:00 - 14:00	Exhibits Open	**Bay Point Ball Room - Upper Level**		
09:00 - 11:00	Exclusive Exhibit Hours	**Bay Point Ball Room - Upper Level**		
11:10 - 12:00	Program Sessions	Germ Warfare (Your Dirty Little Secret) By: Jenny Mason	Town Hall Meeting By: APCO Executive Committee	Recommended Minimum Train- ing for 9-1-1 Telecommunica- tors By: Nathan Lee Denise Amber Lee Foundation & Chris Martin Monroe County/ City of Rochester 911
12:00 - 13:00	Lunch (Buffet Style)	**Bay Point Ball Room - Upper Level**		
13:00 - 13:50	Program Sessions	Rail Safety and Protocols for Emergency Communications Specialist By: Michail	The Automated Secure Alarm Protocol (ASAP to PSAP): A Win- Win No-Brainer for Public Safety	NG9-1-1 - Under- standing Some Attack Strategies and Defenses Against Adversaries

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		Grizkewitsch & Norma Griffiths	and the Alarm Industry	By: Devi Momot Twinstates
		Federal Railroad Administration	By: Bill Hobgood	Technologies
			City of Richmond & Christopher Martin	
			Monroe County (NY) 911 Center	
		LOCATION	LOCATION	LOCATION
	ROOM LOCATION - UNLESS OTHERWISE NOTED 	CAMDEN	ROCKLAND	ROCKPORT
13:50	Exhibit Hall Drawings - MUST BE PRESENT TO WIN	**Bay Point Ball Room - Upper Level**		
14:00	Exhibit Hall Teardown	**Bay Point Ball Room - Upper Level**		
14:10 - 15:00	Program Sessions	What Should I Measure and Why? Key Performance Indicators and Best Practices	How New Technologies are Creating New Models for Radio Maintenance	LifeFlight of Maine Ground Safety Course By: Jonathan "JR" Roebuck LifeFlight of Maine (First Hour)
15:00 - 15:15	Afternoon Break	**Hallway outside session rooms - Lower Level -West Wing**		
15:15 - 16:00	Program Sessions	Regional Communications for Pipeline Events	Preparing for The Unthinkable	LifeFlight of Maine Ground Safety Course By: Jonathan "JR" Roebuck LifeFlight of
		By: Lara Bailey & Chris Brummey	Panther Pines Consulting	By: Jonathan "JR" Roebuck LifeFlight of
		M&N Operating		LifeFlight of


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		Co. (Enbridge)		Maine
				(Second Hour)
		LOCATION	LOCATION	LOCATION
		CAMDEN	ROCKLAND	ROCKPORT
16:30 - 17:30	2nd APCO Atlantic Chapter Business Meeting - Elections			Meeting
18:00 - ????	Evening Dinner and Award Presentations (Plated Dinner)	**Bay Point Ball Room - Upper Level**		

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WEDNESDAY - October 25, 2017				
TIME	ACTIVITY	LOCATION	LOCATION	LOCATION
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07:30 - 09:00	Registration	**Penobscot Bay Room - Lobby Level**		
08:00 - 09:00	Breakfast (Buffet Style)	**Bay Point Ball Room - Upper Level**		
09:00 - 09:50	Program Sessions	Tools for FCC License Maintenance By: Judy Stone APCO AFC	Best Practices of a Successful CTO - Training the Adult Learner By: Nathan Lee & Ryan Chambers Denise Amber Lee Foundation	Realizing the Full Potential of NG9-1-1: The Role of Originating Service Providers By: Ray Paddock Inteliquent
10:00 - 10:50	Program Sessions	ABC's of APCO EMD/ IntelliComm™ DEMO By: Darlene Hines APCO Institute	The New Improved SpectrumWatch and CAPRAD FCC Frequency Application System By: Jim Kowalik-NH Jerry Zarwanski-CT John Ruggiero-MA/RI Jeff Smith-ME Joe Yurman-NY Morty Leiffer-NY North	QA/QI and All Those Important Reasons Why By: Anthony Guido Priority Dispatch Corp.

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11:00 - 14:00	Conference Closing Speeches and Presentations	**Bay Point Ball Room - Upper Level**		
	Swearing in New Chapter Officers-Intl. President Martha Carter			
	Lunch (Plated Lunch)			